

HANOVER PARK SOCIAL SERVICES RESOURCES DURING COVID-19

CHILDCARE

Childcare Resource & Referral Agencies – referrals to help essential workers find childcare:

Illinois Action for Children – Cook Co. residents
312-823-1100

YWCA – DuPage Co. residents
630-790-6600

DOMESTIC VIOLENCE - ORDERS OF PROTECTION

Cook County State’s Attorney – Criminal Cases Only
847-818-2326 (call first to verify someone is working)

Between Friends – Civil OP Assistance, Rolling Meadows
312-834-7541 - Phone assistance only, not in court

DuPage County State’s Attorney – Criminal Cases Only
630-407-8008 (call first to verify someone is working)

Family Shelter Service – Civil OP Assistance, DuPage Co.
630-469-5650 – Phone assistance, call before going to court

DOMESTIC VIOLENCE SHELTERS

Community Crisis Center
Domestic Violence/Sexual Assault Services
and Emergency Shelter
847-697-2380 or 847-697-9740 (Español)

Family Shelter Service, DuPage
Domestic Violence Services and Emergency Shelter
630-469-5650

WINGS Program
Domestic Violence Services and Emergency Shelter
847-221-5680 (24-hour hotline)
877-426-6515: Housing Intake

EMPLOYMENT

IL Department of Employment Security
800-244-5631
www2.illinois.gov/ides – to apply for unemployment

Internal Revenue Service – under CARES Act, eligible taxpayers will receive an economic stimulus payment
www.irs.gov/coronavirus – for information

FINANCIAL ASSISTANCE FOR BILLS

Search for assistance programs:
www.needhelppayingbills.com

Local Townships: offer emergency one-time utility bill payments for qualified residents

ComEd - suspending disconnections until May 1
800-334-7661 – call for financial assistance

Nicor Gas – suspending disconnections until May 1
888-642-6748 – call for financial assistance

Comcast – Internet Essentials for low income households
855-846-8376

FOOD PANTRIES

Bloomington Township – Wednesday 9am-11am
630-529-7715 – drive-up

Hanover Township – open 6 days per week
630-483-5600 – call in order, then drive-thru pick up

Schaumburg Township – Tues & Thurs 1-3pm, drive in
847-732-7166 – homebound persons can call for help

Wayne Township – food pantry closed

To search for more local food pantries:
<https://www.chicagosfoodbank.org/find-food/>

GROCERY DELIVERY

Caputo’s, Hanover Park – pick-up \$5 or delivery \$10
630-372-2800 – call or order online, \$50 minimum order

Walmart, Streamwood – order online, contactless pick-up
630-213-7000

Instacart – delivery from many stores, delivery fees apply
www.instacart.com

HOMELESS SHELTERS

PADS of Elgin
847-608-9744 – No new intakes, only established clients

HOMELESS SHELTERS, CON'T.

PADS of DuPage
All Overnight Shelter Sites Temporarily CLOSED
630-682-3846 – Minimal phone support provided

PADS Journeys the Road Home
847-963-9163 – Call first to verify sites are open

HOUSING / PREVENTING HOMELESSNESS

Alliance to End Homelessness
877-426-6515 – rent and mortgage assistance

Catholic Charities – Cook Co. residents
312-655-7235 – Homeless Prevention Provider

CEDA – Cook Co. residents
800-571-2332 or 312-288-8010 (housing)

Catholic Charities Joliet – DuPage Co. residents
815-723-3405 – Homeless Prevention Provider

Outreach Community Ministries – DuPage Co. residents
630-682-1910 – Homeless Prevention Provider

People's Resource Center – DuPage Co. residents
630-682-5402 – Homeless Prevention

All evictions are suspended for the duration of the Illinois disaster proclamation. This does not relieve anyone of the obligation of making rent or mortgage payments.

IMMIGRANTS

Centro de Información – no walk-ins, call for appointment
847-695-9050

World Relief DuPage – office closed, working remotely
630-462-7566

Multilingual Health Information about COVID-19:
<https://worldreliefdupageaurora.org/covid-19-resources>

LEGAL ASSISTANCE

Prairie State Legal Services, DuPage Co. – working remotely
630-690-2130

Administer Justice – office closed, working remotely
847-844-1100

MENTAL HEALTH

NAMI DuPage – resources and support
630-752-0066 – office or 800-950-6264 – helpline

National Suicide Hotline
800-273-8255

SAMSA Disaster Response Helpline
800-985-5990 – 24-hour crisis counseling
Or text: TalkWithUs to 66746

PRESCRIPTION DELIVERY

Walgreens – free delivery at all stores

CVS – free delivery at all stores thru May 1

SENIOR CITIZEN SERVICES

All Senior Centers now have modified services, call for info

Bloomington Township
630-529-7794

Hanover Township
630-483-5600

Schaumburg Township
847-450-8011

Wayne Township
630-231-7155

Meals on Wheels – for seniors
Call your local Township to register

SUBSTANCE ABUSE

IL Helpline – search for treatment programs
833-2FINDHELP

SHARE Program, Hoffman Estates
847-882-4181 – Appointment only, no walk-ins

Renz Prevention Center, Elgin
847-697-1221 – Appointment only, modified services

Alcoholics Anonymous – find a phone or online meeting
<https://www.chicagoaa.org/remote-online-meetings/>